

Reortline Template: 2025/26 - Intermediate City

MUNICIPALITY:
QUARTER:
Name:
Phone Number:
Email:

GREATER TZANEEN MUNICIPALITY
1ST QUARTER
Bia Balyi
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Select a municipality
Select a submission quarter
Name of person completing this report (Person Capturing)
Phone number of person completing this report (Person Capturing)
Email address of person completing this report (Person Capturing)

CBS Code	Description	% Complete	Baseline (Annual Performance for 2021/22)	Medium term target term of government	0,0%	61,2%	67,2%	100,0%	100,0%	0,0%	0,0%	0,0%	0,0%	0,0%	0,0%	0,0%	0,0%	Variation	Reason(s) for variation	Remedial action	Reasons for no data, if not provided	Steps undertaken, or to be undertaken, to provide data in the future	Estimated date when data will be available
OUTPUT INDICATORS FOR QUARTERLY REPORTING																							
EE1.1	Number of feedings provided with connections to main electricity supply by the municipality	77% 0%				410,00	0,00	0,00															
EE1.1(1)	Number of new residential supply points energised by the municipality							0															
EE1.13	Percentage of valid customer applications for new electricity connections processed in terms of standardised timeframes	100,0%				100,0%	100,0%	103,6%															
EE1.13(1)	Number of valid customer applications for a new electricity connection processed within municipal standard timeframes							58															
EE1.13(2)	Total number of valid customer applications for a new electricity connection processed							56															
EE2.21	Percentage of planned maintenance performed	92,0%				100,0%	25,0%	85,0%															
EE2.21(1)	Actual number of maintenance jobs for planned or preventative maintenance							4															
EE2.21(2)	Budgeted number of maintenance jobs for planned or preventative maintenance							5															
EE3.11	Percentage of unplanned outages that are restored to supply within industry standard timeframes	100,0%				100,0%	100,0%	100,0%															
EE3.11(1)	Number of unplanned outages where 98% of affected customers are restored within 24 hours							910															
EE3.11(2)	Total number of unplanned outages							910															
EW3.13	Percentage of recognised informal settlements receiving basic waste removal services	100,0%				100,0%	100,0%	100,0%															
EW3.13(1)	Number of informal settlements receiving receiving basic waste removal services							4															
EW3.13(2)	The total number of recognised informal settlements							4															
H03.22	Average number of days taken to process building plan applications of less than 500 square meters	120,00				120,00	80,00	0,87															
H02.22(1)	Sum of the number of days between the date of submission of a complete building plan application to the municipality and the communication of the adjudication result of the application, for all applications less than 500 square meters							30															
H02.22(2)	Number of building plan applications less than 500 square meters adjudicated							45															
TR4.21	Percentage of municipal bus services 'on time'	N/A				N/A	N/A	100,0%															
TR4.21(1)	Scheduled municipal bus departures 'on time'							0															
TR4.21(2)	Total scheduled municipal bus departures							0															
TR5.31	Percentage of scheduled municipal bus trips that are universally accessible	N/A				N/A	N/A	100,0%															
TR5.31(1)	Number of all scheduled municipal bus trips that are universally accessible							0															
TR5.31(2)	Total number of scheduled municipal bus trips							0															
TR6.12	Percentage of surfaced municipal road lanes which has been resurfaced and sealed	100,0%				100,0%	25,0%	100,0%															
TR6.12(1)	Kilometres of municipal road lanes resurfaced and sealed							4															
TR6.12(2)	Kilometres of surfaced municipal road lanes							4															
TR6.13	Km of new municipal road network	12,5				9,1	3,6	15,6															
TR6.13(1)	Number of kilometres of surfaced road network built							4															
TR6.13(2)	Number of kilometres of unsurfaced road network built							10															
TR6.21	Percentage of reported potholes completely resolved within standard municipal response time	80,00%				100,00%	100,00%	80,00%															
TR6.21(1)	Number of potholes completely resolved within the standard time after being reported							20															
TR6.21(2)	Total number of potholes reported							25															
WS1.11	Number of new sewer connections meeting minimum standards	56,00				50,00	15,00	16,00															
WS1.11(1)	Number of new sewer connections to consumer units							15															
WS1.11(2)	Number of new sewer connections to communal toilet facilities							1															
WS2.11	Number of new water connections meeting minimum standards	74,00				70,00	15,00	20,00															
WS2.11(1)	Number of new water connections to piped (tap) water							19															
WS2.11(2)	Number of new water connections to public/community facilities							1															
WS3.11	Percentage of callouts responded to within 48 hours (sanitation/wastewater)	94,0%				100,0%	25,0%	100,0%															
WS3.11(1)	Number of callouts responded to within 48 hours (sanitation/wastewater)							321															
WS3.11(2)	Total number of callouts (sanitation/wastewater)							321															
WS3.21	Percentage of callouts responded to within 48 hours (water)	96,3%				100,0%	25,0%	100,0%															
WS3.21(1)	Number of callouts responded to within 48 hours (water)							1 054															
WS3.21(2)	Total water service callouts received							1 054															
GS1.23	Staff vacancy rate	41,2%				5,1%	1,3%	40,4%															
GS1.21(1)	The number of employee posts on the approved organisational structure							1 180															
GS1.21(2)	The number of actual employees in the municipality							699															
GS1.23	Percentage of vacant posts filled within 6 months	31,0%				100,0%	100,0%	100,0%															
GS1.21(1)	Number of vacant posts filled within 6 months since the date (dd/mm/yyyy) of authority to proceed with filling the vacant post							15															
GS1.21(2)	Number of vacant posts that have been filled							15															
GS2.13	Percentage of ward committees with 6 or more ward committee members (excluding the ward councillor)	100,0%				100,0%	100,0%	990,0%															
GS2.13(1)	Total number of ward committees with 6 or more members							316															
GS2.13(2)	Total number of wards							35															
GS2.12	Percentage of wards that have held a quarterly councillor-convened community meeting	35,0%				85,0%	34,0%	0,8%															
GS2.12(1)	Number of councillor convened ward community meetings							24															
GS2.12(2)	Total number of wards in the municipality							35															
GS2.12(3)	Reporting quarter							90															
GS2.33	Percentage of official complaints responded to through the municipal complaint management system	100,0%				100,0%	100,0%	77,8%															
GS2.31(1)	Number of official complaints responded to according to municipal norms and standards							56															
GS2.31(2)	Number of official complaints received							72															
GS5.11	Number of active suspensions longer than three months	0,00				0,00	0,00	0,00															
GS5.11(1)	Simple count of the number of active suspensions in the municipality lasting more than three months							0															
LED1.21	Number of work opportunities created through Public Employment Programmes (incl. EPWP, CWP and other related employment programmes)	2 800,00				2 800,00	1 325,00	3 126,00															
LED1.21(1)	Number of work opportunities provided by the municipality through the Expanded Public Works Programme							1 384															
LED1.21(2)	Number of work opportunities provided through the Community Works Programme and other related infrastructure initiatives							1 742															
LED2.12	Percentage of the municipality's operating budget spent on indigent relief for free basic services	100,0%				100,0%	25,0%	0,9%															
LED2.12(1)	Value of operating budget expenditure on free basic services							8 36 813															
LED2.12(2)	Total operating budget for the municipality							8 3 900 000															
FD1.11	Percentage compliance with the required attendance time for structural firefighting incidents	N/A				N/A	N/A	0,0%															
FD1.11(1)	Number of structural fire incidents where the attendance time was 14 minutes or less							0															
FD1.11(2)	Total number of domestic calls for structural fire incidents received							0															
LED1.13	Percentage of total municipal operating expenditure spent on contracted service providers physically residing within the municipal area	100,0%				100,0%	25,0%	26,0%															
LED1.13(1)	Value of operating expenditure on contracted services within the municipal area							8 30 542 213															
LED1.13(2)	Total municipal operating expenditure on contracted services							8 117 411 376															
LED1.14	Average time taken to finalise business license applications	2HOURS				2HOURS	80,00	3,00															
LED1.14(1)	Sum of the total working days per business application finalised							50															
LED1.14(2)	Number of business applications finalised							25															
LED3.31	Average number of days from the point of advertising to the letter of award per R020 procurement process	90 days				90 days	90 days	90,00															
LED3.31(1)	Sum of the number of days from the point of advertising a tender in terms of the R020 procurement process to the receipt of the letter of award							90															
LED3.31(2)	Total number of R020 tenders awarded as per the procurement process							1															
LED3.32	Percentage of municipal payments made to service providers who submitted complete forms within 30 days of invoice submission	100,0%				100,0%	100,0%	100,0%															

DATE	
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